

Changes at the Hospice Residence

Our new Donor Recognition Wall



A new addition to our memorial table ~ a water feature to create soothing sounds.

September 20, 2006
United Way Day of Caring
 The caring folks at Scotiabank came out to take care of some much-needed painting at the Society office.



Once again Langley Hospice was selected as the **Safeway We Care** fundraising beneficiary, this year by the Aldergrove Safeway ~ thanks to the folks at Safeway and to all our own volunteers who assisted at these events!



Langley Hospice Society & Foundation

Annual General Meeting • April/06—March/07
Monday, June 11, 2007 ~ 7:00 PM

Langley Hospice Society, a community-based, non-profit organization, provides compassionate support to help people live with dignity and hope while coping with grief and the end of life.

Presidents' and Executive Director's Report

Since 1983, Langley Hospice has provided compassionate care for clients and their families facing the challenges of advanced illness, death and bereavement. Reflecting on this past year, change has been a constant theme for the British Columbia hospice palliative care environment. Responding to significant change is both a challenge and a gift – providing the opportunity to do things better.

The fiscal year started off with Sandra's return from an intensive, multi-disciplinary and multicultural seminar entitled **2006 Hospice & Palliative Care Study Seminar in Britain**. This leading international event included 40 people from over 20 countries and provided a wonderful opportunity to share ideas, learn from each other, and celebrate successes. This trip was truly inspirational and is setting the stage for Langley Hospice to play a big role in filling the gaps that the medical system can't fill, i.e. activity/wellness center, education, bereavement support, complimentary and expressive arts therapy, etc.

With generous funding from the Vancouver Foundation, a camp-site supplied by the Elks, and a wonderful group of volunteers, Langley Hospice's **1st Annual Camp Waterbugs, Dragonflies, & Memories** (September 1 – 3) for grieving children and teens was a huge success! During this special week-end, twenty-two children and teens and over thirty volunteers and staff members participated in healing circles, art, music, nature, fun, games and grief. The magical week-end of fun and healing ended with a butterfly release in memory of their loved ones.

Our fundraising and public awareness events were well supported by the community. The Aldergrove Safeway adopted Langley Hospice as its charity for the 2006/2007 **Safeway We Care Campaign** and several events have taken place. Over 450 people participated in the **13th Annual Celebrate a Life** at Willowbrook Mall during the holiday season. Our Christmas event, **"Something for the Holidays" Fashion Show** and silent auction provided our guests with an opportunity to purchase Christmas gifts, support Langley Hospice and have fun doing it. Even the sprinkling of rain didn't dampen the spirits of the over 125 participants who joined us for the **7th Annual Journey Walk/Run for Remembrance** at the George Preston Recreation Centre.

Second Story Treasures Hospice Thrift Store continues to be a community endeavor and we make every effort to follow our motto of "reduce, reuse, recycle and rethink". Revenue from the Thrift Store has increased from 25% to 34% which is a very significant 9%. All proceeds go directly to support hospice programs and services, which are offered free of charge to the community. Special thanks to the volunteers, staff, donors and customers!

Our **Bereavement Support Programs** are a vital part of the continuum of support provided by Langley Hospice because it acknowledges that hospice care does not end with the physical death of the client. In addition to our loss support groups for adults, teens and children, and one-to-one volunteer/staff support, we have added a clinical counseling component for people experiencing traumatic grief. We still maintain the hospice philosophy that grief is a normal process for most people, however, research has shown that between 15 – 30 percent of bereaved people experience complicated grief requiring clinical counseling support. Thus, we are pleased to announce the addition of a registered clinical counselor to our staff.

We continue to work in partnership with Fraser Health to support the Langley Hospice Residence both financially and through our **Palliative Client Volunteer Program**. Our volunteers are an integral part of the care team and cover shifts from 9:00 am to 9:00 pm on most days and provide emotional and practical support to patients and their families. Over the past year, the Hospice Residence has been home to 180 clients, the majority of whom we have supported.

This past year we have paid particular attention to strengthening our very important **Volunteer Development Program**. Volunteers are the lifeblood of our organization. We created the position of volunteer coordinator whose role is to actively recruit, coordinate and recognize volunteers. When we add all our volunteer activities; including client, thrift store, office, event, board, and newsletter volunteers, the number of hours totals 21,305. This is equivalent to over 10 people working full time! Thank-you!

Respectfully submitted,

Sandra E. Castle

Sandra Castle
 Executive Director

Kathy Derksen

Kathy Derksen
 President
 Langley Hospice Society

Michele Coleman

Michele Coleman
 President
 Langley Hospice Foundation



Sandra Castle presents Kathy Derksen with an award commemorating her 15-years of volunteer service to Langley Hospice.

Camp Waterbugs, Dragonflies & Memories
September Labour Day Weekend, 2006



The creative ladies of our **Caring Hands Quilting Group**, who meet monthly at the office to make quilts for children who have experienced a loss.



November 13, 2006
"Something for the Holidays" Fashion Show

April 19, 2007
The Annual Volunteer Appreciation Dinner ~ our chance to serve up a big thanks to our hard-working volunteers!



Michele Coleman,
 President
 & Karen Lock,
 Director,
 Foundation Board



May 6, 2007
 Walkers/runners getting ready to embark on the **7th Annual Journey Walk/Run for Remembrance**.

Anything's possible, with a little help from our friends at Vancity!

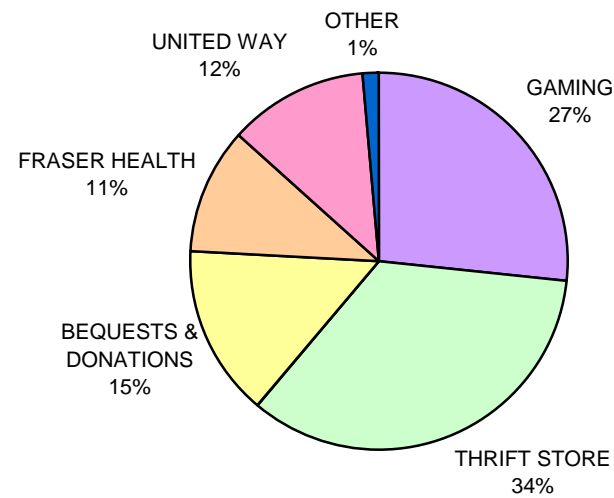


Team Spirit Award winners—the Real Deals Team from **Second Story Treasures Thrift Store**.

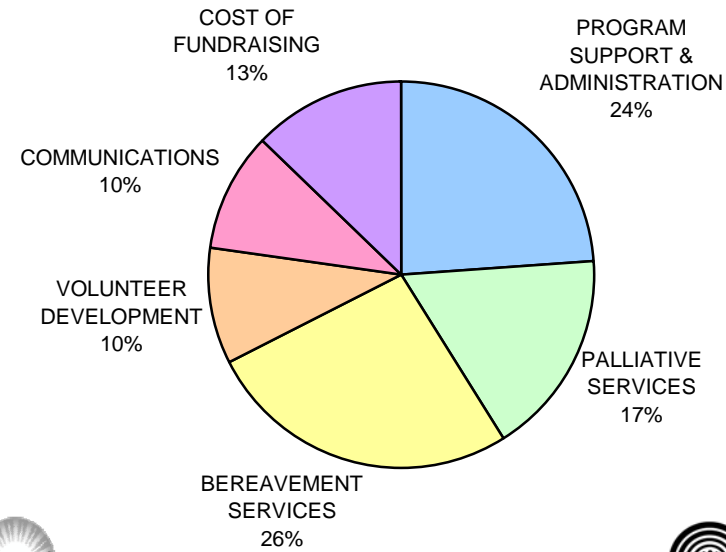
**Langley Hospice Society
Revenue & Expenses 2006/07**

Langley Hospice is able to provide programs and services to the community through generous donations, memorial gifts, bequests, grants, service organizations, Second Story Treasures Thrift Store, BC Gaming, United Way of the Lower Mainland, and a service contract with the Fraser Health Authority. We are truly grateful for the generous gifts that allow Langley Hospice to continue providing compassionate support to our clients and their families. Thank-you!

**REVENUE
April 2006—March 2007**



**EXPENSES
April 2006—March 2007**



BOARD OF DIRECTORS

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Linda von Tettenborn, Vice President
Agatha Cluff, Secretary
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Bereavement/Palliative Support
Terry Androsky

Palliative/Volunteer Support
Fernande Ouellette

Volunteer Services
Karen Sanders

Administrative Services
Wendy Vetsch

**Second Story Treasures
Manager/Store Operations**
Diane Boyd

Thrift Store, Assistant Manager
Michelle Cyprus



Langley Hospice Society ~ Strategic Planning Priorities 2006 - 2009

PROGRESS REPORT

Strategic Priorities	Goals	Accomplishments
1. Enhanced Community Awareness	Langley Hospice will make every effort to increase public awareness so that community members, professionals and organizations become more knowledgeable of our Society, including its mission and the programs and services we deliver to fulfill the mission.	<ul style="list-style-type: none"> Extensive media coverage for the 1st Annual Children's Grief Camp, United Way's Annual Days of Caring, "Something for the Holidays" Fashion Show, Safeway "We Care" Event, Celebrate A Life, Hospice Thrift Store and Journey Walk/Run for Remembrance Increase in community presentations and education workshops Brochure development in key topic areas
2. Long Term Financial Sustainability	To increase the financial resources available to Langley Hospice, while ensuring that it is fiscally responsible and accountable to its donors and funders.	<ul style="list-style-type: none"> BC Gaming: Bingo Hall Affiliation Certificate renewal – July 1/06 – June 30/09 Vancouver Foundation grant Second Story Treasures Hospice Thrift Store—9% increase in net revenue Member of AFP (Association of Fundraising Professionals) On line giving – Donate Now – www.CanadaHelps.org
3. Excellence in Volunteerism	Langley Hospice will continue its commitment to excellence in all categories of volunteerism.	<ul style="list-style-type: none"> Creating and filling the position of Volunteer Development Coordinator resulting in enhanced recruitment, training, development, and recognition opportunities Member of AVRBC (South Fraser Volunteer Network) and Volunteer Vancouver
4. Enhanced Team Environment	To maintain an interdisciplinary team environment where staff and volunteers are supported and valued.	<ul style="list-style-type: none"> Creation of two new staff positions: Registered Clinical Counsellor and Volunteer Development Coordinator Ongoing education opportunities for staff members: <ul style="list-style-type: none"> ➤ 2006 Hospice & Palliative Care Study Seminar in Britain ➤ 16th International Congress on Care of the Terminally Ill in Montreal – September, 2006 ➤ 10th Annual Symposium on Children and Grief in Chicago – June, 2006 ➤ BC Hospice Palliative Care Conference – Bold Steps: Becoming Our Best - May, 2006 ➤ Joint staff and board Visioning Day
5. Establishment of a Permanent Hospice Residence	To work in partnership with Fraser Health to build a permanent hospice facility. In addition to hospice beds, we will be negotiating to include an education and resource centre owned and operated by Langley Hospice. Langley Hospice expects to be a full financial partner and will continue to be a key provider in the delivery of hospice palliative care and bereavement support for our community.	<ul style="list-style-type: none"> Langley Hospice continues to support the interim Hospice Residence both financially and through our Palliative Client Volunteer Program. Langley Hospice is having preliminary internal discussions on establishing a framework for an education and resource centre.
6. Development of an Advocacy Strategy	Quality end of life care for all citizens of the communities of Langley.	<ul style="list-style-type: none"> Letter campaign opposing the drastic cuts to the federal budget of the Secretariat on End of Life Care Letter campaign re: Bill 32 Advance Directive Legislation supporting the stance taken by BCHPCA (British Columbia Hospice Palliative Care Association) around Choices at End of Life Discussions with CHPCA (Canadian Hospice Palliative Care Association) on the national strategy; reviewing the Advocacy Kit and the launch of the Pan-Canadian Gold Standards in Palliative Home Care Participation in a BCHPCA-hosted MLA breakfast on April 17 with over 30 MLAs attending. One of the key elements of the presentation was to build on the BCHPCA paper "Still Not There in BC". Member of BCHPCA and CHPCA.